



## Town of Barrington

PLANNING, BUILDING AND RESILIENCY DEPARTMENT  
Barrington Town Hall | 283 County Road | Barrington, RI 02806

### REPORT A CONCERN, COMPLAINT, OR REQUEST POLICY

We are happy to assist you.

**To file a concern, complaint, or request to the Department, it must be in writing.** This ensures that the Town can respond to and follow up on requests in a timely manner, and confirmation of receipt. If not in writing, the Town is not obligated to follow up on the matter.

There are five (5) ways to submit a concern, complaint, or request:

1. **Send a message via email.** Contact information for each staff members is available on the Town's website at [barrington.ri.gov](http://barrington.ri.gov)
2. **Send mail via USPS** addressed to:  
ATTN: Planning/Building/Resilience  
283 County Road  
Barrington, RI 02806
3. **Complete a written form** in the Building Office during business hours.
4. **Submit online using "Report a Concern"** on the Town's website at [www.barrington.ri.gov](http://www.barrington.ri.gov) (the first button on the home page).
5. **Submit online through the OpenGov (Viewpoint) permit portal** at [www.barringtonri.viewpointcloud.com](http://www.barringtonri.viewpointcloud.com) (linked on the Town's website).

Requests will be reviewed in the order in which they are received. **Please allow up to 15 business days for a response** from the Department.

Your cooperation is greatly appreciated!

